

INTEGRATED HOTEL POLICY STATEMENT

The Alion Beach Hotel is firmly committed to providing high-quality services to satisfy the needs and expectations of our valued guests and other interested parties by ensuring the following:

1. We are fully committed to our actions. We are proud of who we are and what we stand for, and we work as a team to service our guests, employees, and owners.
2. Our services and facilities are designed and operated to consistently satisfy the needs and expectations of our guests and the related legislation.
3. Our continuous efforts and planning will ensure that all our facilities and equipment are maintained to the highest standards of cleanliness, safety, comfort, and reliability benefitting our guests, our business, and the environment.
4. We Integrate sustainable practices that preserve and enhance local biodiversity, including habitat conservation, native landscaping, and minimising impact on surrounding ecosystems.
5. Qualitative and quantitative targets are set and monitored in all areas to continuously improve the effectiveness and suitability of the integrated management system in operation and to minimise the environmental impact of our operations by reducing our operation's greenhouse gas emissions.
6. Ongoing training and development of employees regarding quality, food safety, environment, health, and safety issues are undertaken. Employees are encouraged to participate in the decision-making and our improvement efforts.
7. We encourage a sense of responsibility among our employees. We integrate quality, food safety, environment, health, and safety in our day-to-day operations.
8. The highest standards in health and safety, security, and the protection of the environment are adopted, as well as in food safety through the storage, preparation, and delivery of food, in a healthy environment and under the strictest hygiene conditions. Any risks are identified, and preventive and corrective actions are taken where required.
9. We cooperate with public authorities to establish and update contingency procedures to minimise the environmental, health, and safety impacts of accidental discharge.
10. We are an equal opportunity employer without discrimination, and we support human rights, particularly those of our employees, the parties we do business with, and the community we operate in.
11. We communicate continuously with and support local people and businesses. Furthermore, we encourage and support all local traditions initiatives in the area.
12. The management and staff should always behave in a professional manner, as defined by the Hotel Manuals and Procedures. Thereby ensuring that the requirements of our Guests, Travelife, Circular Economy, the International Standards ISO 9001, ISO 22000, and ISO 14001 are continuously achieved and maintained.

Approval date: 13/8/2024

Panicos Michael
General Manager