

# GUEST SERVICES DIRECTORY

Dial the following numbers for assistance

RECEPTION	0	ROOM SERVICE	12
CONCIERGE	0	HOUSEKEEPING	11

## **BABYSITTING**

Please contact our Reception for babysitting services.

## **BATHROOM AMENITIES**

Please contact our Housekeeping for additional bathroom amenities.

## **BUSINESS CORNER**

A PC and printer are available to use free of charge next to our Reception.

## **CHILDREN'S POOL**

A small shallow pool for our young guests is adjacent to our main pool.

## **CONCIERGE / PAGE BOY SERVICES**

Contact our Concierge/page boy for errands or other services you might need.

## **DOORMAN**

For all your needs when entering and exiting the hotel.

## **EV CHARGING STATIONS**

We have two EV charging stations at the underground parking (chargeable).

## **EXPRESS CHECK-IN & CHECK-OUT**

Contact our Reception for express check-in and / or express check-out.

## **FLOWERS**

Contact our Reception for any orders related to bouquets.

## **IRON & IRONING BOARD**

Our Housekeeping is happy to bring you an iron and ironing board should you need one.

## **LATE CHECK-OUT**

Contact our Reception for more information about a late check-out and applicable charges.

## **LAUNDRY SERVICE**

The hotel offers laundry service. Please refer to the laundry list in your wardrobe.

## **LUGGAGE PICK-UP**

Our Porter helps with luggage pick-up and storage, if necessary

## **PARKING**

We offer underground covered parking free of charge for hotel guests.

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#### **PAY-TV**

We offer the option of watching Netflix on your TV in the hotel room (payable service).

#### **PILLOW MENU**

We offer a pillow menu. Please refer to our list of pillows available.

#### **POWER ADAPTER**

Our Housekeeping is happy to bring you a power adapter should you need one.

#### **ROOM MAINTENANCE ISSUES**

Please contact our Reception for help with any malfunctioning in the room.

#### **TOWELS AND BATHROBES**

Please contact our Housekeeping for more towels and/or bathrobes.

#### **SECURITY**

The hotel is security monitored by CCTV 24/7.

#### **SEWING KIT**

Our Housekeeping is happy to bring you a sewing kit, should you need one.

#### **SMOKING LOUNGE**

Our Thea Verandah is an outdoor smoking lounge.

#### **SPECIAL OCCASION CAKE**

Please let us know, if you want to order a cake for a special occasion.

#### **TAKE-AWAY LUNCH BOX**

Our kitchen is happy to arrange take-away lunch boxes, if

#### **TAXI SERVICES**

The reception helps with any taxi bookings you might need.

#### **TENNIS**

2 tennis courts are available to use free of charge.

#### **VALET SERVICE**

Please let us know, if you desire valet service when parking up.

#### **WAKE-UP CALL**

Please call our Reception to schedule any wake-up calls.

#### **WATER BOTTLE**

We deliver a pack of six 1-liter bottles of still mineral water to the room at the charge of 6 euro.