

## POLICY STATEMENT

The Alion Beach Hotel demonstrates a firm and steady commitment in providing high quality services with an aim to satisfy the needs and expectations of our valued guests by ensuring that:

We are fully committed to our actions, we are proud of who we are and what we stand for. We work as a team to be of service to our guests, employees, local community, and owner.

Our services, and facilities are designed and operated to consistently provide the highest quality, food safety and hygiene, social responsibility, environmental, and health & safety standards that will satisfy the needs and expectations of our guests, the local community, and related legislation.

Our continuous efforts and planning will ensure that all our facilities and equipment are maintained to the highest standards of cleanliness, safety, comfort, and reliability for the benefit of our guests, our business, the local community, and the environment.

Qualitative and quantitative targets are set and monitored in all areas in order to continually improve the effectiveness and suitability of the integrated management system in operation and the minimization of the impact of our operations to the environment and local community.

On-going training and development of our employees for quality, food safety, environment, health and safety, and social responsibility issues is in place. Employees are also encouraged to participate in the decision making and our improvement efforts.

We encourage a sense of responsibility, fair treatment among our employees and we integrate quality, food safety, environmental, social responsibility, and health and safety aspects into our day-to-day operations.

The highest standards in health and safety, security and the protection of the environment are adopted, as well as in food safety through storage, preparation and delivery of food, in a healthy environment and under the strictest hygiene conditions. Any risks are identified and preventive and corrective actions are taken where required.

We cooperate with the public authorities to establish and update contingency procedures to minimise the environmental and health & safety impacts of any accidental discharges.

The management and the staff are to always conduct themselves in a professional manner as defined by the Hotel Manuals and Procedures, thereby ensuring that the requirements defined by our Guests and the International Standards, ISO 9001, ISO 22000, ISO 14001 and Travel Life are continuously achieved and maintained.

Signature:



Date : 25/08/2014

**General Manager**



**Alion Beach Hotel**

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